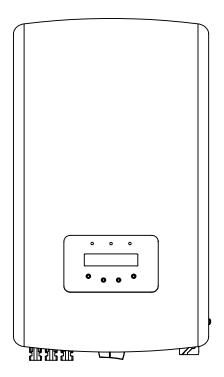


PV Grid Tie Inverter

Solis 5G Single Phase Inverter

Installation and Operation Manual (For Australia)

Solis-1P7K-5G, Solis-1P8K-5G



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Please adhere to the actual products in case of any discrepancies in this user manual. If you encounter any problem on the inverter, please find out the inverter S/N and contact us, we will try to respond to your question ASAP.







Contents

1. Introduction	3
1.1 Product Description	3
1.2 Packaging ······	4
2. Safety Instructions	5
2.1 Safety Symbols	5
2.2 General Safety Instructions	5
2.3 Notice For Use ······	6
3. Overview	7
3.1 Front Panel Display	7
3.2 LED Status Indicator Lights	7
3.3 Keypad	8
3.4 LCD	8
4. Installation	9
4.1 Select Location for the Inverter	9
4.2 Mounting the Inverter	11
4.3 Electrical Connections	13
4.3.1 Connect PV side of inverter	13
4.3.2 Connect grid side of inverter	16
4.3.3 External ground connection	18
4.3.4 Max. overcurrent protection device (OCPD) ···	19
4.3.5 Inverter monitoring connection	19
4.3.6 Electrical connection diagram	20
4.3.7 Meter Connection (optional)	20
4.3.8 CT connections (optional)	23
4.3.9 DRED port connections	24
5. Start & Stop	25
5.1 Start the Inverter	25
5.2 Stop the Inverter	25
6. Operation	26
6.1 Main Menu ······	26
6.2 Information ······	26
6.2.1 Lock screen ······	28
6.3 Settings	28

Contents

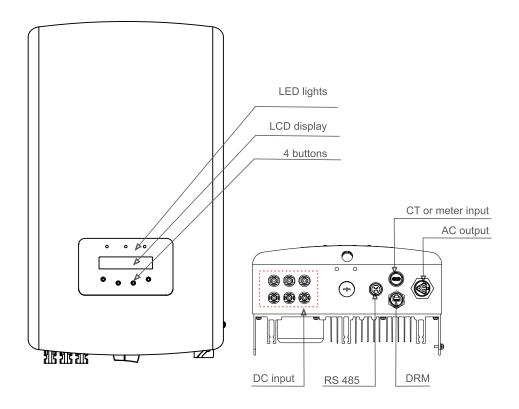
6.3.2 Set Address ······	28
6.4 Advanced Info.	29
6.4.1 Alarm Message	29
6.4.2 Running Message	29
6.4.3 Version ·····	30
6.4.4 Daily Energy ·····	30
6.4.5 Monthly Energy	30
6.4.6 Yearly Energy ·····	31
6.4.7 Daily Record ······	31
6.4.8 Communication Data	31
6.4.9 Warning Message	31
6.5 Advanced Settings	32
6.5.1 Select Standard ······	32
6.5.2 Grid ON/OFF	33
6.5.3 24H Switch	33
6.5.4 Clear Energy	34
6.5.5 Reset Password ······	34
6.5.6 Power Control ······	34
6.5.7 Calibrate Energy ······	34
6.5.8 Special Settings	35
6.5.9 STD. Mode Settings	35
6.5.10 Restore Settings	37
6.5.11 HMI Update	37
6.5.12 Internal EPM Set ······	37
6.5.13 External EPM Set ······	41
6.5.14 Restart HMI ······	42
6.5.15 Debug Parameter ·····	42
6.5.16 DSP Update ······	42
6.5.17 Power Parameter ······	42
7. Maintenance ·····	43
8. Troubleshooting	43
9. Specifications	46

1. Introduction

1.1 Product Description

Solis 5G single phase inverters integrate DRM and backflow power control function, that could suitable for smart grid requirement.

Single phase 5G series inverter contain 2 models which are listed below: Solis-1P7K-5G, Solis-1P8K-5G



▲ Figure 1.1 Front side view

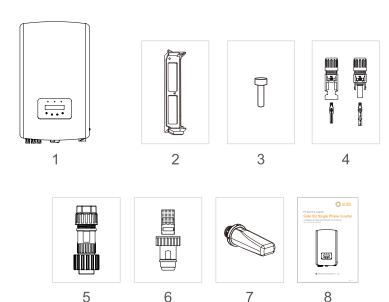
▲ Figure 1.2 Bottom side view

1. Introduction

2. Safety Instructions

1.2 Packaging

When you receive the inverter, ensure that all the parts listed below are included:



Part#	Description	Number
1	PV grid tie inverter	1
2	Wall/pole bracket	1
3	Locking screws	2
4	DC connector	3
5	AC connector	1
6	RJ45 connector	1
7	WiFi/GPRS Stick (Optional)	1
8	Manual	1
9	CT with cable (Optional)	1

▲ Table 1.1 Parts list

Improper use may result in potential electric shock hazards or burns. This manual contains important instructions that must be followed during installation and maintenance. Please read these instructions carefully before use and keep them for future reference.

2.1 Safety Symbols

Safety symbols used in this manual, which highlight potential safety risks and important safety information, are listed as follows:



WARNING:

WARNING symbol indicates important safety instructions, which if not correctly followed, could result in serious injury or death.



NOTE:

NOTE symbol indicates important safety instructions, which if not correctly followed, could result in some damage or the destruction of the inverter.



CAUTION:

CAUTION, RISK OF ELECTRIC SHOCK symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.



CAUTION:

CAUTION, HOT SURFACE symbol indicates safety instructions, which if not correctly followed, could result in burns.

2.2 General Safety Instructions



WARNING:

Only devices in compliance with SELV (EN 69050) may be connected to the RS485 and USB interfaces.



WARNING:

Please don't connect PV array positive(+) or negative(-) to ground, it could cause serious damage to the inverter.



WARNING:

Electrical installations must be done in accordance with the local and national electrical safety standards.



5min

WARNING:

Do not touch any inner live parts until 5 minutes after disconnection from the utility grid and the PV input.

.4.

2. Safety Instructions

3. Overview



WARNING:

To reduce the risk of fire, over-current protective devices (OCPD) are required for circuits connected to the Inverter.

The DC OCPD must be installed per local requirements. All photovoltaic source and output circuit conductors must have disconnects that comply with the NEC Article 690, Part II. All Solis single phase inverters feature an integrated DC switch.



CAUTION:

Risk of electric shock. Do not remove cover. There is no user serviceable parts inside. Refer servicing to qualified and accredited service technicians.



CAUTION:

The PV array (Solar panels) supplies a DC voltage when they are exposed to sunlight.



CAUTION:

Risk of electric shock from energy stored in capacitors of the Inverter. Do not remove cover for 5 minutes after disconnecting all power sources(service technician only). Warranty may be voided if the cover is removed without unauthorized.



CAUTION:

The surface temperature of the inverter can reach up to 75° C (167 F). To avoid risk of burns, do not touch the surface of the inverter while it's operating. Inverter must be installed out of the reach of children.



PV module used with inverter must have an IEC 61730 Class A rating.

2.3 Notice For Use

The inverter has been constructed according to the applicable safety and technical guidelines. Use the inverter in installations that meet the following specifications ONLY:

- 1.Permanent installation is required.
- 2. The electrical installation must meet all the applicable regulations and standards.
- 3. The inverter must be installed according to the instructions stated in this manual.
- 4. The inverter must be installed according to the correct technical specifications.
- 5.To startup the inverter, the Grid Supply Main Switch (AC) must be switched on, before the solar panel's DC isolator must be switched on. To stop the inverter, the Grid Supply Main Switch (AC) must be switched off before the solar panel's DC isolator must be switched off.

3.1 Front Panel Display



▲ Figure 3.1 Front Panel Display

3.2 LED Status Indicator Lights

There are three LED status indicator lights in the front panel of the inverter. Left LED: POWER LED (red) indicates the power status of the inverter. Middle LED: OPERATION LED (green) indicates the operation status. Right LED: ALARM LED (yellow) indicates the alarm status. Please see Table 3.1 for details

Light	Status	Description
• DOWED	ON	The inverter can detect DC power.
POWER	OFF	no power or lower than the startup voltage.
	ON	The inverter is operating properly.
OPERATION	OFF	The inverter is not feeding power to the grid.
	FLASHING	The inverter is in self-check period.
	ON	Alarm or fault condition is detected.
ALARM	OFF	The inverter has no fault or alarm

▲ Table 3.1 Status Indicator Lights

.6.

3. Overview 4. Installation

3.3 Keypad

There are four keys in the front panel of the Inverter(from left to right): ESC, UP, DOWN and ENTER keys. The keypad is used for:

- Scrolling through the displayed options (the UP and DOWN keys);
- Access to modify the adjustable settings (the ESC and ENTER keys).

3.4 LCD

The two-line Liquid Crystal Display (LCD) is located on the front panel of the Inverter, which shows the following information:

- Inverter operation status and data;
- Service messages for operator;
- Alarm messages and fault indications.

4.1 Select a Location for the Inverter

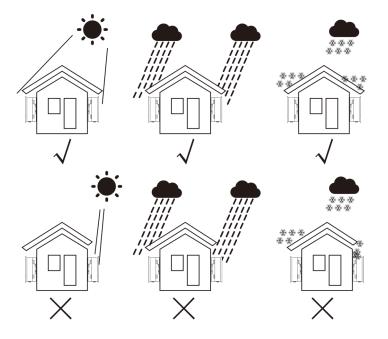
To select a location for the inverter, the following criteria must be considered:

WARNING: Risk of fire



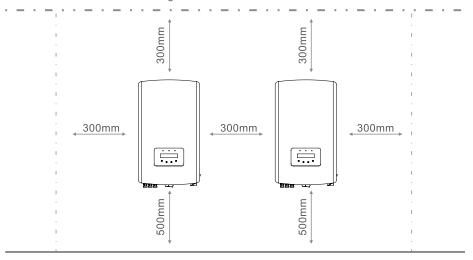
Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in areas containing highly flammable materials or gases.
- Do not install the inverter in potentially explosive atmospheres.
- Do not install in small closed spaces where air can not circulate freely. To avoid overheating, always make sure the flow of air around the inverter is not blocked.
- Exposure to direct sunlight will increase the operational temperature of the inverter and may cause output power limiting. Ginlong recommends inverter installed to avoid direct sunlight or raining.
- To avoid over heating ambient air temperature must be considered when choosing the inverter installation location. Ginlong recommends using a sun shade minimizing direct sunlight when the ambient air temperature around the unit exceeds 104°F/40°C.



▲ Figure 4.1 Recommended Installation locations

- Install on a wall or strong structure capable of bearing the weight.
- Install vertically with a maximum incline of +/- 5°. If the mounted inverter is tilted to an
 angle greater than the maximum noted, heat dissipation can be inhibited, and may result
 in less than expected output power.
- When 1 or more inverters are installed in one location, a minimum 12inchs clearance must be kept between each inverter or other object. The bottom of the inverter must be 20inchs clearance to the ground.



▲ Figure 4.2 Inverter Mounting clearance

- Visibility of the LED status indicator lights and the LCD located at the front panel of the inverter must be considered.
- Adequate ventilation must be provided if the inverter is to be installed in a confined space.

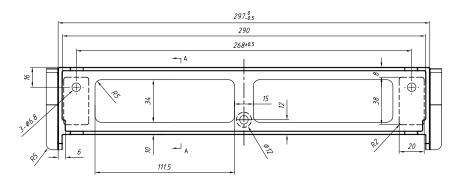


NOTE:

Nothing must be stored on or placed against the inverter.

4.2 Mounting the Inverter

Dimensions of wall bracket:

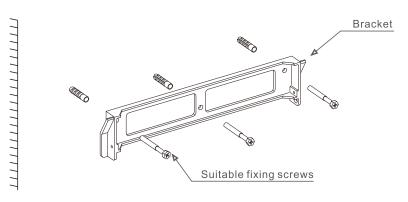


▲ Figure 4.3 Inverter wall mounting

Please see Figure 4.4 and Figure 4.5 for instruction on mounting the inverter.

The inverter must be mounted vertically. The steps to mount the inverter are listed below:

1. According to the figure 4.2, select the mounting height of the bracket and mark the mounting holes. For brick walls, the position of the holes must be suitable for the expansion bolts.



▲ Figure 4.4 Inverter wall mounting

.10.

4. Installation

4. Installation

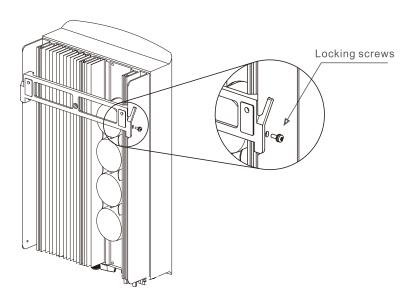
- 2. Make sure the bracket is horizontal and the mounting holes (in Figure 4.4) are marked correctly. Drill the holes into the wall or pillar at your marks.
- 3.Use the suitable screws to fix the bracket to the wall.



WARNING:

The inverter must be mounted vertically.

4.Lift up the inverter (be careful to avoid body strain), and align the back bracket on the inverter with the convex section of the mounting bracket. Hang the inverter on the mounting bracket and make sure the inverter is secure (see Figure 4.5).



▲ Figure 4.5 Wall Mount Bracket

5. Use M4*9 screws in accessory to lock the inverter to the mount bracket.

4.3 Electrical Connections



4.3.1 Connect PV side of inverter

The electrical connection of the inverter must follow the steps listed below:

- 1. Switch the Grid Supply Main Switch (AC) OFF.
- 2. Switch the DC Isolator OFF.
- 3. Assemble PV input connector to the Inverter.



Before connecting inverter, please make sure the PV array open circuit voltage is within the limit of the inverter

Maximum 600Voc for

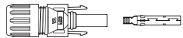
Solis-1P7K-5G Solis-1P8K-5G



Please don't connect PV array positive or negative pole to the ground, it could cause serious damages to the inverter



Before connection, please make sure the polarity of the output voltage of PV array matches the "DC+" and "DC-" symbols.





▲ Figure 4.6 DC+ Connector

▲ Figure 4.7 DC- Connector



Please use approved DC cable for PV system.

.12.

Cable tune	Cross section		
Cable type	Range	Recommended value	
Industry generic PV cable (model:PV1-F)	4.0~6.0 (12~10AWG)	4.0 (12AWG)	

▲ Table 4.1 DC cable

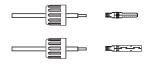
The steps to assemble the DC connectors are listed as follows:

1) Strip off the DC wire for about 7mm, Disassemble the connector cap nut.



▲ Figure 4.8 Disassemble the Connector Cap nut

ii) Insert the wire into the connector cap nut and contact pin.



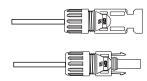
▲ Figure 4.9 Insert the Wire into the Connector Cap nut and contact pin

iii) Crimp the contact pin to the wire using a proper wire crimper.



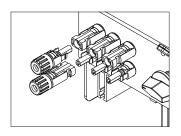
▲ Figure 4.10 Crimp the contact pin to the wire

iv) Insert the contact pin to the top part of the connector and screw up the cap nut to the top part of the connector.



▲ Figure 4.11 Connector with Cap nut Screwed on

v) Then connect the DC connectors to the inverter. Small click will confirm connection.



▲ Figure 4.12 Connect the DC Connectors to the Inverter



Caution:

If DC inputs are accidently reversely connected or inverter is faulty or not working properly, it is NOT allowed to turn off the DC switch as it will damage the inverter and even leads to a fire disaster.

The correct actions are:

- *Use a clip-on ammeter to measure the DC string current
- *If it is above 0.5A, please wait for the solar irradiance reduces until the current decreases to below 0.5A.
- *Only after the current is below 0.5A,

you are allowed to turn off the DC switches and disconnect the PV strings. Please note that any damages due to wrong operations are not covered in the device warranty.

.14.

4.3.2 Connect grid side of inverter

For all AC connections, 2.5- $6mm^2$ 105 $^{\circ}$ C cable is required to be used. Please make sure the resistance of cable is lower than 1 ohm. If the wire is longer than 20m, it's recommended to use $6mm^2$ cable.

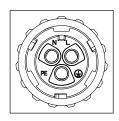


WARNING:

There are "L" "N" " \pm " symbols marked inside the connector, the Line wire of grid must be connected to "L" terminal; the Neutral wireof grid must be connected to "N" terminal; the Earth of grid must be connected to " \pm " (see Figure 4.13).

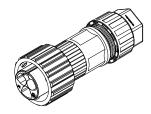
Cable tune	Cross section		
Cable type	Range	Recommended value	
Industry generic grid cable	2.5~6.0mm²	6mm²	

▲ Table 4.2 Grid cable size



▲ Figure 4.13 AC Grid Terminal Connector Inside

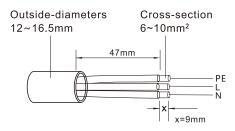
Each Solis Single Phase Inverter is supplied with an AC grid terminal connector.



▲ Figure 4.14 AC Grid Terminal Connector

The steps to assemble the AC grid terminal connectors are listed as follows:

a) Disassemble the AC connector. Strip the AC wires about 9mm.



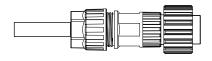
▲ Figure 4.15 Stripped AC Wires

b) Fix the green and yellow wire to the ground terminal. Fix the red(or brown) wire to L (line) terminal. Fix the blue wire to N(Neutral). Tight the screws on the connector. Please try to pull out the wire to make sure the it's well connected.



▲ Figure 4.16 Connect Wires to the Terminal

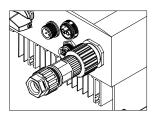
c) Tighten up the cap on the terminal (see Figure 4.17).



▲ Figure 4.17 Tighten up the Cap on the Terminal

.16.

d) Connect the AC grid terminal connector to the inverter. Small click will confirm connection.



▲ Figure 4.18 Connect the AC Connector to the Inverter



Note: Connection for Split phase grid.

When connect to 208/220/240V split phase, please connect L1 to "L" terminal, L2 to "N" terminal. Also connect earth to ground terminal.

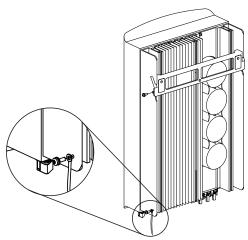


4.3.3 External ground connection

An external ground connection is provided at the right side of inverter.

Prepare OT terminals: M4. Use proper tooling to crimp the lug to the terminal.

Connect the OT terminal with ground cable to the right side of inverter. The torque is 20 in-lbs (2Nm).



▲ Figure 4.19 Connect the external grounding conductor

4.3.4 Max. over current protection device (OCPD)

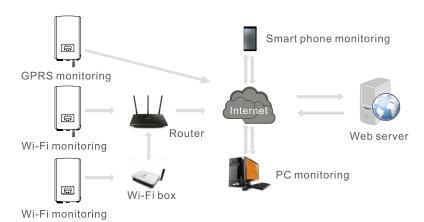
To protect the inverter's AC grid connection conductors, Solis recommends installing breakers that will protect against overcurrent. The following table defines OCPD ratings for the Solis 7-8kW single phase inverters.

Inverter	Rated output voltage(V)	Rated output current (A)	Current for protection device (A)
Solis-1P7K-5G	230	30.4	40
Solis-1P8K-5G	230	34.8	40

▲ Table 4.3 Rating of grid OCPD

4.3.5 Inverter monitoring connection

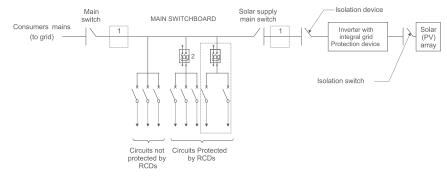
The inverter can be monitored via Wi-Fi or GPRS. All Solis communication devices are optional (Figure 4.20). For connection instructions, please refer to the Solis Monitoring Device installation manuals.



▲ Figure 4.20 Wi-Fi or GPRS communication function

4.3.6 Electrical connection diagram

Refer to figure 4.21, which is a simple guidance for installing a solar system with PV inverter. A DC isolator is required to be installed in the system between PV panels with inverter.



- ▲ Figure 4.21 Guidance for a Simple Installation of an Inverter Solar Energy System
- 1. The RCD must be in parallel connection between the consumers mains and the solar supply.
- 2. More than one RCD may be used. Each RCD can protect one or more circuits.



4.3.7 Meter Connection(optional)

The inverter can work with a single phase smart meter to achieve Export Power Management function and/or 24hour consumption monitoring function.



Note:

Inverters are classified as "Meter Model" and "CT Model" due to hardware difference. Meter Model can only connect a smart meter.

CT Model can only connect a smart sensor.

Please consult Solis Sales Rep before placing the order.



Note:

To achieve Export Power Management function, the smart meter can be installed on either grid side or load side. To achieve 24hour consumption monitoring function, the smart meter can only be installed on grid side.

Two types of meters are supported:

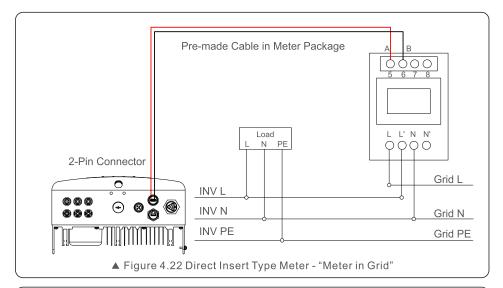
Direct Insert Type Meter - Max input current 60A (Model:DDSD1352-C)

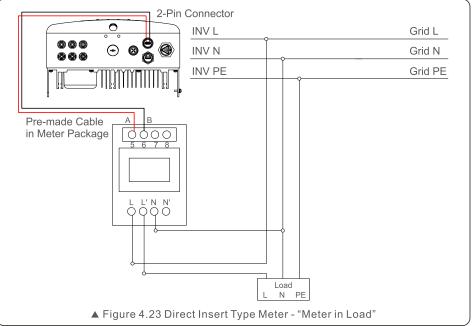
External CT Type Meter - 120A/40mA CT is supplied (Model: ACR10RD16TE)

Customer can place the order for a suitable meter from Solis Sales Reps.

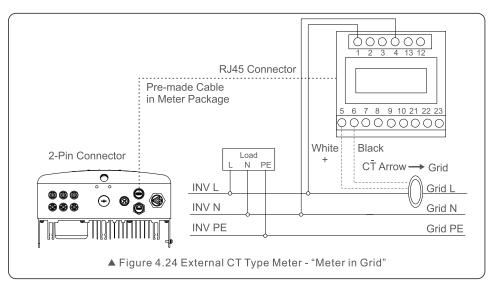
Below are the connection diagrams of different meters connecting to different locations.

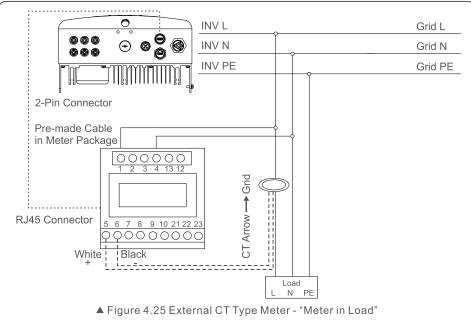
Detailed settings please refer to Section 6.5.12.





.20.





4.3.8 CT connections(optional)

The inverter can work with a smart sensor to achieve Export Power Management function.



NOTE:

Inverters are classified as "Meter Model" and "CT Model" due to hardware difference.

Meter Model can only connect a smart meter.

CT Model can only connect a smart sensor.

Please consult Solis Sales Rep before placing the order.

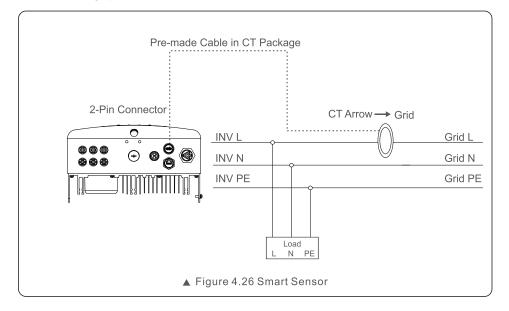


NOTE:

To achieve Export Power Management function, the smart sensor must be installed on the grid side.

Below is the connection diagram of the smart sensor.

Detailed settings please refer to Section 6.5.12.



.22.

4. Installation 5. Start & Stop

4.3.9 DRED port connections

DRED means demand response enable device. The AS/NZS 4777.2:2015 required inverter need to support demand response mode(DRM). This function is for inverter that comply with AS/NZS 4777.2:2015 standard. Solis 5G single phase inverter is fully comply with all DRM. A RJ45 terminal is used for DRM connection.

Pin	Assignment for inverters capable of both charging and discharging	Pin	Assignment for inverters capable of both charging and discharging
1	DRM 1/5	5	RefGen
2	DRM 2/6	6	Com/DRM0
3	DRM 3/7	7	V+
4	DRM 4/8	8	V-

▲ Table 4.4



NOTE:

Solis 5G inverter is designed to provide 12V power for DRED.

Please follow below steps to assemble RJ45 connector.

1.Insert the network cable into the communication connection terminal of RJ45.



▲ Figure 4.27 RJ45 communication connection terminals

2. Use the network wire stripper to strip the insulation layer of the communication cable. According to the standard line sequence of figure 4.28 connect the wire to the plug of RJ45, and then use a network cable crimping tool to make it tight.





Correspondence between the cables and the stitches of plug

Pin 1: white and orange; Pin 2: orange Pin 3: white and green; Pin 4: blue Pin 5: white and blue; Pin 6: green Pin 7: white and brown; Pin 8: brown

▲ Figure 4.28 Strip the insulation layer and connect to RJ45 plug

3.Connect RJ45 to DRM port.

5.1 Start the Inverter

To start up the Inverter, it is important that the following steps are strictly followed:

- 1. Switch the grid supply main Switch (AC) ON first.
- 2. Switch the DC switch ON. If the voltage of PV arrays are higher than start up voltage, the inverter will turn on. The red LED power will light.
- 3. When both the DC and the AC sides supply to the inverter, it will be ready to generate power. Initially, the inverter will check both its internal parameters and the parameters of the AC grid, to ensure that they are within the acceptable limits. At the same time, the green LED will flash and the LCD displays the information of INITIALIZING.
- 4. After 30-300 seconds (depending on local requirement), the inverter will start to generate power. The green LED will be on continually and the LCD displays GENERATING.



WARNING:

Do not touch the surface when the inverter is operating. It may be hot and cause burns.

5.1.1 Inverter working status

When inverter working normally, there would be 5 status:

Generating:Inverter is working normally

LimByTemp: Inverter power limited by over ambient temperature.

LimByFreq: Inverter power limited by over grid frequency

LimByVa: Inverter power limited by over grid voltage

LimByVar: Inverter power limited by generating reactive power.

5.2 Stop the Inverter

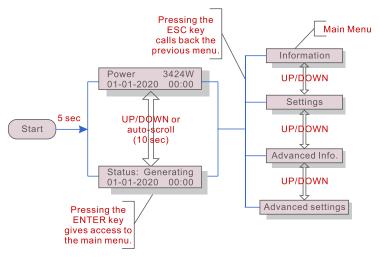
To stop the Inverter, the following steps must be strictly followed:

- 1. Switch the Supply Main Switch (AC) OFF.
- 2. Wait 30 seconds. Switch the DC Switch OFF. All the LEDs of the inverter will be off in one minute.

.24. .25. 6. Operation

6. Operation

During normal operation, the display alternately shows the power and the operation status with each screen lasting for 10 seconds (see Figure 6.1). Screens can also be scrolled manually by pressing the UP and DOWN keys. Press the ENTER key to access to the Main Menu.



▲ Figure 6.1 Operation Overview

6.1 Main Menu

There are four submenus in the Main Menu (see Figure 6.1):

- 1. Information
- 2. Settings
- 3. Advanced Info.
- 4. Advanced Settings

6.2 Information

The Solis 5G Single Phase Inverter main menu provides access to operational data and information. The information is displayed by selecting "Information" from the menu and then by scrolling up or down.

Display	Duration	Description
V_DC1 350.8V I_DC1 5.1A	10 sec	V_DC1: Shows input 01 voltage value. I_DC1: Shows input 01 current value.
V_DC2 350.8V I_DC2 5.1A	10 sec	V_DC2: Shows input 02 voltage value. I_DC2: Shows input 02 current value.
V_Grid 230.4V I_Grid 8.1A	10 sec	V_Grid: Shows the grid's voltage value I_Grid: Shows the grid's current value.
Status: Generating Power: 1488W	10 sec	Status: Shows instant status of the Inverter. Power: Shows instant output power value.
Grid Frequency F_Grid 60.06Hz	10 sec	F_Grid: Shows the grid's frequency value.
Total Energy 0258458 kwh	10 sec	Total generated energy value.
This Month: 0123kwh Last Month: 0123kwh	10 sec	This Month: Total energy generated this month. Last Month: Total energy generated last month.
Today: 15.1kwh Yesterday: 13.5kwh	10 sec	Today: Total energy generated today. Yesterday: Total energy generated yesterday.
Inverter SN 0000000000000	10 sec	Display series number of the inverter.
Export_P: +0000W Export_I: 00.0A	10 sec	Power of ERM. Current of EPM.
Work Mode: NULL DRM Number: 08	10 sec	Work Mode: The work mode of inverter. DRM Number: Show the number 01-08.
Meter EnergyP 0000000.00kWh	10 sec	Meter EnergyP:The active power.

▲ Table 6.1 Information list



6.2.1 Lock screen

Pressing the ESC key returns to the Main Menu. Pressing the ENTER key locks (Figure 6.2(a)) or unlocks (Figure 6.2 (b)) the screen.





▲ Figure 6.2 Locks and Unlocks the Screen of LCD

6.3 Settings

The following submenus are displayed when the Settings menu is selected:

1.Set Time 2.Set Address



6.3.1 Set Time

This function allows time and date setting. When this function is selected, the LCD will display a screen as shown in Figure 6.3.

> NEXT=<ENT> OK=<ESC> 01-01-2020 00:00

> > ▲ Figure 6.3 Set Time

Press the UP/DOWN keys to set time and data. Press the ENTER key to move from one digit to the next (from left to right).

Press the ESC key to save the settings and return to the previous menu.



6.3.2 Set Address

This function is used to set the address when muti inverters are connected to single monitor.

The address number can be assigned from "01" to "99".

The default address number of Solis 5G Single Phase Inverter is "01".

YES=<ENT> NO=<ESC> Set Address: 01

▲ Figure 6.4 Set Address

Press the UP/DOWN keys to set the address. Press the ENTER key to save the settings. Press the ESC key to cancel the change and return to the previous menu.

6.4 Advanced Info - Technicians Only



NOTE:

To access to this area is for fully qualified and accredited technicians only. Enter menu "Advanced Info." and "Advanced settings" (need password).

Select "Advanced Info." from the Main Menu. The screen will require the password as below



▲ Figure 6.5 Enter password

The default password is "0010".

Please press "down" to move the cursor, press "up" to select the number.

After enter the correct password the Main Menu will display a screen and be able to access to the following information.

1.Alarm Message 2. Running Message 3. Version 4. Daily Energy 5. Monthly Energy 6. Yearly Energy 7. Daily Record 8. Communication Data 9. Warning Message

The screen can be scrolled manually by pressing the UP/DOWN keys. Pressing the ENTER key gives access to a submenu. Press the ESC key to return to the Main Menu.

6.4.1 Alarm Message

The display shows the 100 latest alarm messages.

Screens can be scrolled manually by pressing the UP/ DOWN keys.

Press the ESC key to return to the previous menu.

Alarm001: OV-G-V Time: 00-00 Data: 0000

▲ Figure 6.6 Alarm Message

6.4.2 Running Message

This function is for maintaince person to get running message such as internal temperature, Standard NO. etc.

Screens can be scrolled manually by pressing the UP/DOWN keys.

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6.4.3 Version

The screen shows the model version and the software version of the Inverter.

Model: 08 Software Version: D20001

▲ Figure 6.7 Model Version and Software Version

6.4.4 Daily Energy

The function is for checking the energy generation for selected day.

YES=<ENT> NO=<ESC> Select: 2020-01-01

▲ Figure 6.8 Select date for daily energy

Press DOWN key to move the cursor to day, month and year, press UP key to change the digit. Press Enter after the date is fixed.

> 2020-01-01: 051.3kWh 2020-01-02: 061.5kWh

▲ Figure 6.9 Daily energy

Press UP/DOWN key to move one date from another.

6.4.5 Monthly Energy

The function is for checking the energy generation for selected month.

YES=<ENT> NO=<ESC> Select: 2020-01

▲ Figure 6.10 Select month for monthly energy

Press DOWN key to move the cursor, press UP key to change the digit.

Press Enter after the month is fixed.

2020-02: 0510kWh 2020-01: 0610kWh

▲ Figure 6.11 Month energy

Press UP/DOWN key to move one date from another.

6.4.6 Yearly Energy

The function is for checking the energy generation for selected year.

YES=<ENT> NO=<ESC> Select: 2020

▲ Figure 6.12 Select year for yearly energy

Press DOWN key to move the cursor, press UP key to change the digit.

Press Enter after the year is fixed.

2020: 0017513kWh 2019: 0165879kWh

▲ Figure 6.13 Yearly energy

Press UP/DOWN key to move one date from another.



6.4.7 Daily record

The screen shows history of changing settings. Only for maintance personel.



6.4.8 Communication Data

The screen shows the internal data of the Inverter (see Figure 6.14), which is for service technicians only.

> 01-05: 01 25 E4 9D AA 06-10: C2 B5 E4 9D 55

▲ Figure 6.14 Communication Data



6.4.9 Warning Message

The display shows the 100 latest warn messages (see Figure 6.15). Screens can be scrolled manually by pressing the UP/ DOWN keys. Press the ESC key to return to the previous menu.

> Msg000: T: 00-00 00:00 D:0000

▲ Figure 6.15 Warning Message

6.5 Advanced Settings - Technicians Only



NOTE:

To access to this area is for fully qualified and accredited technicians only. Please follow 6.4 to enter password to access this menu.

Select Advanced Settings from the Main Menu to access the following options:

1. Select Standard 2. Grid ON/OFF 3. 24H Switch 4. Clear Energy 5. Reset Password

6. Power Control 7. Calibrate Energy 8. Special Settings 9. STD. Mode Settings

10. Restore Settings 11. HMI Update 12. Internal EPM Set 13. External EPM Set

14. Restart HMI 15. Debug Parameter 16. DSP Update 17. Power Parameter



6.5.1 Selecting Standard

This function is used to select the grid's reference standard (see Figure 6.16).

YES=<ENT> NO=<ESC> Standard: AS4777-02

▲ Figure 6.16

Press the UP/DOWN keys to select the standard (AS4777-02, AS4777-15, VDE4105, VDE0126, UL-240V-A, UL-208V-A, UL-240V, UL-208V, MEX-CFE, G83/2 (for 1-3.6kW models), G59/3 (for 4-5kW models), C10/11, EN50438 DK, EN50438 IE, EN50438 NL and "User-Def" function).



NOTE:

This function is for technicians use only.



NOTE:

For different countries, the grid standard needs to be set as different according to local requirements. If there is any doubt, please consult Solis service technicians for details.

Selecting the "User-Def" menu will access to the following submenu (see Figure 6.17),

OV-G-V1: 260V OV-G-V1-T: 1S

▲ Figure 6.17



NOTE:

The "User-Def" function can be only used by the service engineer and must be allowed by the local energy supplier.

Below is the setting range for "User-Def".

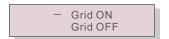
Using this function, the limits can be changed manually.

OV-G-V1: 240270V	OV-G-F1: 50.2-53Hz(60.2-64Hz)
OV-G-V1-T: 0.19S	OV-G-F1-T: 0.19S
OV-G-V2: 240300V	OV-G-F2: 50.2-53Hz(60.2-64Hz)
OV-G-V2-T: 0.11S	OV-G-F2-T: 0.19S
UN-G-V1: 170210V	UN-G-F1: 47-49.5Hz(56-59.8Hz)
UN-G-V1-T: 0.19S	UN-G-F1-T: 0.19S
UN-G-V2: 110210V	UN-G-F2: 47-49Hz(56-59.8Hz)
UN-G-V2-T: 0.11S	UN-G-F2-T: 0.19S
Startup-T: 10-600S	Restore-T: 10-600S



6.5.2 Grid ON/OFF

This function is used to start up or stop the power generation of Solis Single Phase Inverter.



▲ Figure 6.18 Set Grid ON/OFF

Screens can be scrolled manually by pressing the UP/DOWN keys. Press the ENTER key to save the setting. Press the ESC key to return to the previous menu.



6.5.3 24H Switch

This function controls the 24H hours consumption function enable or disable.



▲ Figure 6.19 Set 24H ON/OFF



NOTE:

When this is enabled, the inverter LCD will still be alive at night with the power LED light on.

If the grid is in malfunction at night, the system can't recover even after the grid is back to normal but the consumption data will still be recorded in the meter.

Until the sunrise, the system will start to work again while the meter data can be uploaded to the Solis monitoring system to calibrate the load consumption data.

.32. .33.

6. Operation

6. Operation

6.5.4 Clear Energy

Clear Energy can reset the history yield of inverter



These two functions are applicable by maintenance personnel only, wrong operation will prevent the inverter from working properly.



6.5.5 Reset Password

This function is used to set the new password for menu "Advanced info." and "Advanced information" (see Figure 6.20).

> YES=<ENT> NO=<ESC> Password: 0000

▲ Figure 6.20 Reset password

Enter the right password before set new password. Press the DOWN key to move the cursor, Press the UP key to revise the value. Press the ENTER key to execute the setting. Press the ESC key to return to the previous menu.



6.5.6 Power Control

Active and reactive power can be set through power setting button.

There are 5 item for this sub menu:

- 1. Set output power 2. Set Reactive Power 3. Out P With Restore
- 4. Rea P With Restore 5. Select PF Curve



This function is applicable by maintenance personnel only, wrong operation will prevent the inverter from reaching maximum power.



6.5.7 Calibrate Energy

Maintenance or replacement could clear or cause a different value of total energy. Use this function could allow user to revise the value of total energy to the same value as before. If the monitoring website is used the data will be synchronous with this setting automatically.

> YES=<ENT> NO=<ESC> Energy:0000000kWh

▲ Figure 6.21 Calibrate energy

Press the DOWN key to move the cursor, Press the UP key to revise the value. Press the ENTER key to execute the setting. Press the ESC key to return to the previous menu.

6.5.8 Special Settings



This function is applicable by maintenance personnel only, wrong operation will prevent the inverter from working properly.

6.5.9 STD. Mode Settings

This sub menu is enabled when the grid standard is set to AS4777.

To comply with New AUS/NZ 4777.2, Solis 5G inverter could set different work mode to work with different grid requirement.

There are 5 setting under STD. Mode settings.

1. Working mode 2. Power Rate limit 3. Freq. Derate set 4. 10mins OV-G-V set. 5.Initial Settings



This functions is applicable by maintenance personnel only, wrong operation will prevent the inverter from working properly.

There are 6 work mode in working mode submenu.

1.NULL 2.Volt-watt 3.Volt-var 4.Fixed-PF 5.Reac-power 6.Power-PF

The parameter in each model could be set as below:

1. NULL(default)

Inverter not under any of below working mode.

The default setting of working mode is NULL.

2. Volt-Watt

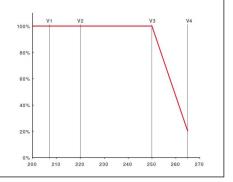
Set Voltage1: 207-220V, Default 207V Set P Limit1: 20%-100%, Default 100% Set Voltage2: 216-230V, Default 220V

Set P_Limit2: 20%-100%, Default 100%

Set Voltage3: 235-255V, Default 250V Set P Limit3: 20%-100%, Default 100%

Set Voltage4: 244-265V, Default 255V

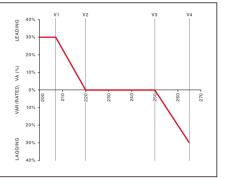
Set P Limit4: 20%-100%, Default 100%



3. Volt-Var

Set Voltage1: 207-220V, Default 207V Set Voltage2: 216-230V, Default 220V Set Voltage3: 235-255V, Default 250V Set Voltage4: 244-265V, Default 255V Set Leading: 0~+60%, Default +30%

Set Lagging: 0~-60%, Default -30%



4. Fixed PF

Set PF (-0.8, +0.8), Default 1, Resolution 0.01.

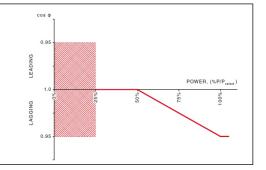
5. Reac. Power

Set reacive power (0, 60%), Default 0, Resolution 1%.

6. Power-PF

Set Pb Limit: 0-100%, Default 25% Pc_Limit: 0-100%, Default 50%

Pc Factor: (-0.8, +0.8), Default -0.95



The other 3 setting in STD. Mode settings are as below:

1. Power Rate limit

Wgra: 0-100%, Default 16%

2. Freq. Derate set

Set Derate Mode:01

Set Freq.: 51-52Hz, Default 52Hz

3. 10mins OV-G-V set

10mins Voltage: 244-255V, Default 248V

6.5.10 Restore Settings

Restore setting could set all item in 6.5.7 special setting to default.

The screen shows as below:



▲ Figure 6.22 Restore Settings

Press the Enter key to save the setting after setting grid off.

Press the ESC key to return the previous mean.



6.5.11 HMI Update

This function is used for update the LCD program.



This function is applicable by maintenance personnel only, wrong operation will prevent the inverter from reaching maximum power.



6.5.12 Internal EPM Set



NOTE:

This section includes two functions related to the smart meter or smart sensor. Please refer to section 4.3.7 or 4.3.8 for detailed connection diagrams.

Function 1: Internal Export Power Management Function

Inverters can work with a smart meter OR a smart sensor to dynamically limit the export power of the system. Zero injection can be achieved.

Smart meter can be installed either on the grid side OR the load side.

Smart sensor can only be installed on the grid side.

Function 2: 24 Hour Consumption Monitoring Function

Only applicable if Solis monitoring system is used.

Inverters can work with a smart meter to monitor the load consumption data

for the whole day and the data will be displayed on the Solis monitoring system.

Smart meter can only be installed on the grid side.

NOTE:

Please refer to below instructions for different user scenarios.

Scenario 1. Only Function 1 is required

Using a Smart Meter:

Step 1: Refer to Section 4.3.7 to connect the smart meter on the grid side or load side.

Step 2: Select the corresponding meter model in Section 6.5.12.4

Step 3: Select the Section 6.5.12.1 Mode Select as Option 2(Meter in Load) or Option 3 (Meter in Grid) accordingly.

Step 4: Configure the Section 6.5.12.2 to set the allowed backflow power.

Step 5: Configure the Section 6.5.12.3 to enable the failsafe function (If necessary).

Using a Smart Sensor:

Step 1: Refer to Section 4.3.8 to connect the smart sensor on the grid side.

Step 2: Select the Section 6.5.12.1 Mode Select as Option 5(Current Sensor).

Step 3: Configure the "CT Sampling Ratio" and "CT Link Test" if necessary.

Step 4: Configure the Section 6.5.12.2 to set the allowed backflow power.

Step 5: Configure the Section 6.5.12.3 to enable the failsafe function (If necessary).

Scenario 2. Both Function 1 and 2 are required

Using a Smart Meter:

Step 1: Refer to Section 4.3.7 to connect the smart meter on the grid side.

Step 2: Select the corresponding meter model in Section 6.5.12.4

Step 3: Select the Section 6.5.11.1 Mode Select as Option 3(Meter in Grid).

Step 4: Select the Section 6.5.3 24H Switch as "Enable".

Step 5: Configure the Section 6.5.11.2 to set the allowed backflow power.

Step 6: Configure the Section 6.5.11.3 to enable the failsafe function (If necessary).

Step 7: Configure the Solis monitoring system (Please refer to the manual of monitoring device)

If customer does not want to enable the export power control function, please change the "backflow power" to the max output power of the inverter in Step 5 OR simply select the mode as "consumption monitor" in Step 3 and skip Step 5-6. Select EPM Settings from the Main Menu to access the following options:

1. Mode Select 2. Set Backflow Power 3. Fail safe ON/OFF 4. Meter Select



6.5.12.1 Mode Select

There are 5 options in this section:

1. EPM OFF 2. Meter in Load 3. Meter in Grid 4. Consumption Monitor 5. Current sensor

EPM OFF: Functions are disabled

Meter in Load: Solis Smart Meter is connected in the load branch circuit.

Meter in Grid: Solis Smart Meter is connected in the grid connection point (The backflow power is default as 0W).

Consumption Monitor: Solis Smart Meter is connected in the grid connection point (The backflow power setting is not applicable).

Current sensor: Solis Smart Sensor is connected in the grid connection point.



NOTE:

For option 5 (Current sensor), there are several sub-settings available when "Current sensor" is selected.

· CT Sampling Ratio

This setting is used to define the CT sampling ratio if customer didn't use the default CT supplied by Solis.

The default CT is 100A:33.33mA (Default ratio is 3000:1)

-> CT Sampling Ratio

YES=<ENT> NO=<ESC> Ratio:3000:1

· CT Link Test

This setting is used to check the direction of the CT (Not complusory)

The result is only valid if the following conditions are met.

1. Load power is over 500W.

2. Inverter is set as "Grid OFF" in the LCD.

3. CT is connected to the inverter CT port and the CT is placed at the grid side.

CT Link State Correct

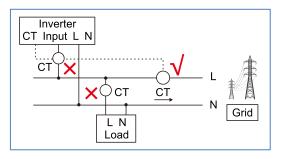
NOTE:

There are 3 states in the CT Link Test

"Error" means the CT is installed in the wrong direction, please change it.

"Can not judge" means the load power is too small and the result is not credible.

"Correct" means the CT is installed correctly.





6.5.12.2 Backflow Power

The setting is used to define the allowed export power into the grid.

->Set Backflow Power

YES=<ENT> NO=<ESC> Power:-00000W

▲ Figure 6.23 Set the backflow power



NOTE:

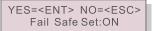
Positive values indicate the amount of power is allowed to export to the grid. Negative values indicate a more strict control to limit the export power in advance thus ensuring exact no power is feeding into the grid.



6.5.12.3 Fail safe ON/OFF

This setting is used to give out an alarm (stop inverter generation as well) when the CT/Meter connection is lost during operation.

It can prevent potential backflow power into the grid when the system loses control.



▲ Figure 6.24 Set the Fail Safe ON/OFF

It is only mandatory to turn on this function when the inverter is installed in UK due to the G100 regulation.

For other regions, customers can enable or disable the function as they desire.



NOTE:

When the failsafe function is ON and CT/Meter is disconnected somehow, the inverter will stop generation and give "Failsafe" alarm on the LCD. When the failsafe function is OFF and CT/Meter is disconnected somehow. the inverter will keep the output power as the last moment when the CT/Meter is still connected.

After a restart, the inverter will output at full power without limit.



6.5.12.4 Meter Select

The setting is used to define the correct meter that is connected to the inverter.

->1PH Meter 3PH Meter ->DDSD1352-C ACR10RD16TE

▲ Figure 6.25 Meter Select

For Solis single phase inverters, please select "1PH Meter" and then select the corresponding meter model.



6.5.13 External EPM Set

This setting must only be turned on when Solis external EPM device is used.

Two options are available: 5G-EPM and Others-EPM.



▲ Figure 6.26

5G-EPM Failsafe Option must be turned ON when 5G series EPM device is used Others-EPM Failsafe Option must be turned ON when 2G series EPM device is used Only one option can be activated each time.

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6. Operation

7. Maintenance

6.5.14 Restart HMI

The function is used for restart the HMI.



This function is applicable by maintenance personnel only, wrong operation will prevent the inverter from reaching maximum power.

6.5.15 Debug Parameter

This function is used for manufacturer maintenance personnel only.

6.5.16 DSP Update

The function is used for update the DSP.



This function is applicable by maintenance personnel only, wrong operation will prevent the inverter from reaching maximum power.



6.5.17 Power Parameter

This function is used for calibrate inverter output energy. It will not impact the energy count for inverter with RGM.

The screen shows:

YES=<ENT> NO=<ESC> Power para: 1. 000

▲ Figure 6.27 Power Rate Limit

Press the Down key to move the cursor.

Press the Up key to change the digit.

Please press the Enter to save the setting and press the ESC key to return to the previous menu.



This setting is used for grid operator, don't change setting under this manual.

7.Maintenance

Solis 5G Single Phase Inverter does not require any regular maintenance.

However, cleaning the dust on heat-sink will help the inverter to dissipate the heat and increase its life time. The dust can be removed with a soft brush.



CAUTION:

Do not touch the inverter's surface when it is operating. Some parts of the inverter may be hot and cause burns. Turn off the inverter (refer to Section 5.2) and wait for a cool-down period before before any maintenance or cleaning operation.

The LCD and the LED status indicator lights can be cleaned with a damp cloth if they are too dirty to be read.



NOTE:

Never use any solvents, abrasives or corrosive materials to clean the inverter.

8. Troubleshooting

The inverter is designed in accordance with the most important international grid-tied standards and safety and electromagnetic compatibility requirements. Before delivering to the customer, the inverter has been subjected to several tests to ensure its optimal operation and reliability.

In case of failure, the LCD screen will display an alarm message. In this case, the inverter may stop feeding into the grid. The failure descriptions and their corresponding alarm messages are listed in Table 8.1:

.42.

8. Trouble Shooting

8. Trouble Shooting

Alarm Message	Failure description	Solution
No power	Inverter no power on LCD	1.Check PV input connections 2.Check DC input voltage (single phase >120V, three phase >350V) 3.Check if PV+/- is reversed
LCD show initializing all the time	can not start-up	1.Check if the connector on main board or power board are fixed. 2.Check if the DSP connector to power board are fixed.
OV-G-V01/02/03/04	Over grid voltage	1.Resistant of AC cable is too high. Change bigger size grid cable 2.Adjust the protection limit if it's allowed by electrical company.
UN-G-V01/02	Under grid voltage	1.Use user define function to adjust the
OV-G-F01/02	Over grid frequency	protection limit if it's allowed by
UN-G-F01/02	Under grid frequency	electrical company.
Reverse-GRID	Wrong AC polarity	Check the polarity of AC connector.
Reverse-DC	Reverse DC polarity	1. Check the polarity of DC connector.
NO-GRID	No grid voltage	1.Check connections and grid switch. 2.Check the grid voltage inside inverter terminal.
OV-DC01/02/03/04	Over DC voltage	1.Reduce the module number in series
OV-BUS	Over DC bus voltage	1.Check inverter inductor connection
UN-BUS01/02	Under DC bus voltage	2.Check driver connection
GRID-INTF01/02	Grid interference	
OV-G-I	Over grid current	1.Restart inverter 2.Change power board
IGBT-OV-I	Over IGBT current	
DC-INTF OV-DCA-I	DC input overcurrent	1.Restart inverter 2.Identify and remove the string to the fault MPPT 2.Change power board
IGFOL-F	Grid current tracking fail	1.Restart inverter or contact installer.
IG-AD	Grid current sampling fail	
OV-TEM	Over Temperature	1.Check inverter surrounding ventilation. 2.Check if there's sunshine direct on inverter in hot weather.
INI-FAULT	Initialization system fault	
DSP-B-FAULT	Comm. failure between main and slave DSP	1.Restart inverter or contact installer.
12Power-FAULT	12V power supply fault	
PV ISO-PRO 01/02	PV isolation protection	1.Remove all DC input, reconnect and restart inverter one by one. 2.Identify which string cause the fault and check the isolation of the string.

Alarm Message	Failure description	Solution
ILeak-PRO 01/02/03/04	Leakage current protection	1.Check AC and DC connection 2.Check inverter inside cable connection.
RelayChk-FAIL	Relay check fail	1.Restart inverter or contact installer.
DCinj-FAULT	High DC injection current	1.Restart inverter or contact installer.
Screen OFF with DC applied	Inverter internally damaged	1. Do not turn off the DC switches as it will damage the inverter. 2. Please wait for the solar irradiance reduces and confirm the string current is less than 0.5A with a clip-on ammeter and then turn off the DC switches. 3. Please note that any damages due to wrong operations are not covered in the device warranty.

▲ Table 8.1 Fault message and description



NOTE:

If the inverter displays any alarm message as listed in Table 8.1; please turn off the inverter (refer to Section 5.2 to stop your inverter) and wait for 5 minutes before restarting it (refer to Section 5.1 to start your inverter). If the failure persists, please contact your local distributor or the service center. Please keep ready with you the following information before contacting us.

- 1. Serial number of Solis 5G Single Phase Inverter;
- 2. The distributor/dealer of Solis 5G Single Phase Inverter (if available);
- 3. Installation date.
- 4. The description of problem (i.e. the alarm message displayed on the LCD and the status of the LED status indicator lights. Other readings obtained from the Information submenu (refer to Section 6.2) will also be helpful.);
- 5. The PV array configuration (e.g. number of panels, capacity of panels, number of strings , etc.);
- 6. Your contact details.

Model	Solis-1P7K-5G
Max. DC input power (Watts)	9100
Max. DC input voltage (Volts)	600
Rated DC voltage (Volts)	330
Startup voltage (Volts)	120
MPPT voltage range (Volts)	90520
Max. input current (Amps)	12.5+25
Max short circuit input current (Amps)	19.5+39
MPPT number/Max input strings number	2/3
Rated output power (Watts)	7000
Max. output power (Watts)	7700
Max. apparent output power (VA)	7700
Rated grid voltage (Volts)	230
Grid voltage range (Volts)	211264
Rated output current (Amps)	30.4
Power Factor (at rated output power)	0.8leading~0.8lagging
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	4752 or 5762
Max.efficiency	97.7%
EU efficiency	96.8%
MPPT efficiency	99.5%
Dimensions	310W*543H*180D (mm)
Weight	13.3kg
Topology	Transformerless
Operating ambient temperature range	-25°C60°C
Ingress protection	IP65
Noise emission (typical)	<20 dBA
Cooling concept	Natural convection
Max.operation altitude	4000m
Designed lifetime	>20 years
Grid connection standard	En50438, G83/2, G98, G99, AS4777.2:2015, VDE0126-1-1, IEC61727, VDE N4105
Operating surroundings humidity	0100% Condensing
Connention	Mc4 connector and Ip67 rated plug
Display	LCD, 2×20 Z.
Communication connections	4 pins RS485 connector
Monitoring	WiFi or GPRS
Warranty Terms	5 Years STD (Extendable to 20 Years)
Maximum inverter Backfeed Current to Array	0 A
Inrush Current (peak and duration)	8.6A@5ms
Maximum Output Fault Current	51.3A
Maximum Output Over Current Protection	51.3A

Model	Solis-1P8K-5G
Max. DC input power (Watts)	10400
Max. DC input voltage (Volts)	600
Rated DC voltage (Volts)	330
Startup voltage (Volts)	120
MPPT voltage range (Volts)	90520
Max. input current (Amps)	12.5+25
Max short circuit input current (Amps)	19.5+39
MPPT number/Max input strings number	2/3
Rated output power (Watts)	8000
Max. output power (Watts)	8000
Max. apparent output power (VA)	8000
Rated grid voltage (Volts)	230
Grid voltage range (Volts)	211264
Rated output current (Amps)	34.8
Power Factor (at rated output power)	0.8leading~0.8lagging
THDi (at rated output power)	<3%
Rated grid frequency (Hertz)	50/60
Operating frequency range (Hertz)	4752 or 5762
Max.efficiency	97.7%
EU efficiency	96.8%
MPPT efficiency	99.5%
Dimensions	310W*543H*180D (mm)
Weight	13.3kg
Topology	Transformerless
Operating ambient temperature range	-25°C60°C
Ingress protection	IP65
Noise emission (typical)	<20 dBA
Cooling concept	Natural convection
Max.operation altitude	4000m
Designed lifetime	>20 years
Grid connection standard	En50438, G83/2, G98, G99, AS4777.2:2015, VDE0126-1-1, IEC61727, VDE N4105
Operating surroundings humidity	0100% Condensing
Connention	Mc4 connector and Ip67 rated plug
Display	LCD, 2×20 Z.
Communication connections	4 pins RS485 connector
Monitoring	WiFi or GPRS
Warranty Terms	5 Years STD (Extendable to 20 Years)
Maximum inverter Backfeed Current to Array	0 A
Inrush Current (peak and duration)	8.6A@5ms
Maximum Output Fault Current	51.3A
Maximum Output Over Current Protection	51.3A

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Installation environment caution

Ginlong Solis installation parameters:

Note: Product specifications are subject to change without notice. Every attempt has been made to make this document complete, accurate and up-to-date. Individuals reviewing this document and installers or service personnel are cautioned, however, that Ginlong Technologies reserves the right to make changes without notice and shall not be responsible for any damages, including indirect, incidental or consequential damages caused by reliance on the material presented including, but not limited to, omissions, typographical errors, arithmetical errors or listing errors in the material provided in this document.

Ginlong Technologies accepts no liability for customers' failure to comply with the instructions for correct installation and will not be held responsible for upstream or downstream systems Ginlong's equipment has supplied.

The customer is fully liable for any modifications made to the system; therefore, any hardware or software modification, manipulation, or alteration not expressly agreed with the manufacturer shall result in the immediate cancellation of the warranty.

Given the countless possible system configurations and installation environments, it is essential to verify adherence to the following:

Installation environment caution:

- Refer to the local regulatory requirements, Australian Standards, and CEC guidelines
- Consult the Ginlong Solis technical data when considering the environmental elements such as sun exposure, heat, light, rain, noise and airflow
- Inverter installations in locations where there is unprotected exposure to direct sunlight must be avoided (or the warranty will be voided) as this may cause:-
- $\hbox{1. Compromise of the operational life and function of the electrical / electromechanical components}\\$
- 2. Damage to the mechanical sealing components (gaskets), identification labels and markings or the LCD display
- 3. Compromise of the optimum productivity and operation delivering decreased energy production from the system
- ${\tt 4.\,Do\,not\,install\,in\,small\,rooms,\,cupboards,\,or\,confined\,spaces\,where\,airflow\,is\,restricted\,or\,limited}$
 - 5. To avoid potential for over heating always ensure airflow around the inverter is unrestricted
- 6. Do not install above any heat source such as heating, air-conditioning, water heating equipment etc.
 - 7. never install inverter equipment on unprotected and exposed north or west facing walls
- 8. Do not install directly onto flammable wall surfaces such as wooden cladding (e.g. use cement sheet barrier)
- 9. Do not install in rooms or on walls directly abutting those used for prolonged periods by people (e.g. bedroom walls)

Note: This product contains lethal voltages and shall only be installed by qualified and appropriately accredited electrical or service personnel having experience with lethal voltages.

Ginlong Technologies will not be held liable for defects or malfunctions arising from:

- Improper use of the equipment,
- Performing maintenance incorrectly or not at all.
- Tampering or unsafe repairs.
- Use or installation by unqualified persons.s directly abutting those used for prolonged periods by people (e.g. bedroom walls)